



## Joint Operations Center (JOC) Basic Course

**Course Description:** A basic operational course of approximately 36 hours designed for the Joint Force Headquarters-State (JFHQs-State) / Joint Task Force-State (JTF-S) Joint Operations Center (JOC) staffs, centered on the JOC “core competencies”, the basic operational functions that every JOC staff member should know to be successful. Executed as a Mobile Training Team (MTT), this course is designed to meet training objectives common to all JOCs and includes a tailored JOC Exercise (JOCEX) designed to demonstrate and reinforce understanding of the host command’s JOC operational procedures.

**Prerequisites:** Students are required to have usernames and passwords for the collaborative tools used by the host state, that will be available during course. Students are also encouraged to complete the following on-line FEMA Courses: IS 75, 100.a, 200.a, 700.a & 800.b.

**Target Audience:** All personnel assigned to work in the JOC or in support of the JOC, in any capacity, including members of the joint, special and service staffs and personnel assigned as Liaison Officers (LNO) to state or local Emergency Operations Centers, or to other interagency mission partners.

**Course Objectives:** Based on the host command’s requirements, the course objectives typically include the following:

1. Understand the basic civil emergency management and the National Guard Defense Support of Civil Authorities (DSCA) architecture and concept of operations, from the federal level to the local level, and the roles and missions of the JOC and JFHQs’ Battle Staff.
2. Identify best practices for effectively managing internal and external information and communications during all aspects of an operation.
3. Identify and utilize tools, tactics, techniques and procedures to maintain and promote individual and collective situational awareness/understanding of the internal and external operational environments.
4. Know how to effectively assign and track military missions, tasks, requests for information and resources, originating from internal and external sources.
5. Understand how and why to maintain and secure historical documentation and forensic data.
6. Demonstrate understanding of and proficiency on JOC core competencies through participation in a JOC Exercise (JOCEX).

For scheduling and general information please contact the Domestic Operations Training Team at [DOTT@iifdata.com](mailto:DOTT@iifdata.com)

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